

IFQM Symposium

Sept 18-19, 2025, Taj Palace, New Delhi

QUALITY & INNOVATION TO MAKE INDIA GLOBALLY COMPETITIVE

AGENDA

Day 1 - 18th Sept 2025, Thursday, Durbar

Registration: Begins at 8.00 am

9:00 am - 9:10 am

Opening Session

Lighting the Lamp

Welcome

Mr. N Chandrasekaran, Chairman, Tata Sons

09:10 am - 10:00 am

Viksit Bharat - Imperatives and Opportunities

Towards a self-reliant, inclusive and globally respected India

by propelling India's ability for economic value addition and social advancement thru' global competitiveness.

Ms. Nirmala Sitharaman, Honorable Minister for Finance and Minister of Corporate Affairs, Govt of India

Mr. N Chandrasekaran, Chairman, Tata Sons

10:00 am - 10:30 am

Keynote: Integrating Quality and Innovation for Excellence in Manufacturing

The Virtuous cycle of Productivity, Competitiveness, and Value creation

Quality and Safety in Design, Development and Operations as a Force Multiplier for Sustainable Growth

Dr. Hans-Joachim Neumann, Executive Vice President and Head of Integrated Supply Chain, Merck Electronics

10:30 am - 11:00 am: Networking Break

11:00 am - 11:05 am

Event Film

11:05 am - 12:05 pm

Fireside Chat: Leading in a BANI (Brittle, Anxious, Non-linear, & Incomprehensible) Environment

Approach of Leadership towards guiding their people in uncertain business environments

Adaptability, empathy, and purpose-driven clarity, creating resilient systems, empowering people, and staying grounded

Mr. Soumitra Bhattacharya CEO and Director IFQM

Mr. Vivek Chaand Sehgal, Chairman and Co-Founder, Motherson Group

Mr. Srikanth Padmanabhan, Independent Director, IFQM

Mr. Dilip Shanghvi, MD, Sun Pharma (virtual)

Speaker Moderator: *Mr. Jacques Esculier, Member of the Supervisory Boards, Daimler Truck AG and S&P Global (virtual)*

12:05 pm - 1:05 pm

Fireside Chat: Imperatives for India to be a significant player in the Global Supply Chain

Positioning India as a dependable and competitive player in the global supply chain ecosystem

Manufacturing excellence, quality systems, policy frameworks, digital readiness, infrastructure, skill development, and sustainability

Mr. TV Narendran, CEO & MD, Tata Steel

Dr. Randhir Thakur, CEO & MD, Tata Electronics

Mr. KN Radhakrishnan, Director & CEO, TVS Motor Co.

Mr. Salil Gupte, President, Boeing India & South Asia

Speaker Moderator: *Mr. R Mukundan, CEO & MD, Tata Chemicals Limited*

1:10 pm - 2:00 pm: Lunch

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Day 1 - 18th Sept 2025, Thursday

2:00 pm - 2:50 pm

Sector Panel Discussion: Auto & Engineering - Making Products in India for the World (Durbar)

Serving the global market with products that reflect innovation, reliability, and sustainability

The roadmap comprising bold reforms, targeted investments, and strong public-private partnerships for India to not only meet domestic aspirations but also aspire for leadership in the global market.

Mr. Scot Gardner, Executive Vice President, Global Sales & Marketing, Siemens AG

Mr. Akash Passey, President, ZF Region India

Mr. Anil V Parab, Whole Time Director and Sr. EVP, Larsen & Toubro Ltd

Speaker Moderator: Mr. Kabir Bhandari, MD and Chairman, PVNA Group

Concurrent Panel Discussion: 2:00 pm - 2:50 pm

J1 - Industry Academia - Participation of Academia in enabling India's Growth story (Jehangir)

The essentiality of building a knowledge-driven, innovative, and self-reliant nation through Industry-Academia partnership

Fr. Sebastian George, S.J., Director, XLRI Jamshedpur

Dr. Vandana Sonwane, Director, Symbiosis Institute of Operations Management

Mr. Zubin Palia, CHRO India Manufacturing, Tata Steel

Speaker Moderator: Mr. Neeraj Sagar, Founder & CEO, WisdomCircle

3:00 pm - 3:50 pm

Sector Panel Discussion: Aero & Defence - Making Products in India for the World (Durbar)

Exploring strategies, opportunities, and challenges in positioning India as a global hub for aerospace and defence manufacturing.

Actionable insights and collaborative pathways to enhance India's role in global aerospace and defence research and manufacturing.

Mr. Hari Marar, MD & CEO, Bangalore International Airport Ltd

Mr. Jayant D Patil, Member of Executive Committee and Former Whole Time Director, Larsen & Toubro Ltd

Mr. Banmali Agrawala, Chairman, Tata Advanced Systems

Speaker Moderator: Mr. Salil Gupte, President, Boeing India & South Asia

Concurrent Panel Discussion: 3:00 pm - 3:50 pm

J2 - Digital - Making friends with AI (Jehangir)

Where technology enhances human capability - to build a smarter, fairer, and more creative future

Insights on how embracing AI can enhance human collaboration, drive innovation, and foster a more intuitive digital future.

Mr. Gopichand Katragadda, Founder and CEO, Myelin Foundry

Mr. Shalabh Srivastava – Head, Digital Transformation & Client Delivery Excellence, Wipro Ltd

Ms. Lalitha Indrakanti, CEO, Jaguar Land Rover Technology and Business Services India

Speaker Moderator: Mr. Romal Shetty, CEO, Deloitte South Asia

4.00 pm - 4.30 pm: Networking Break

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4:30 pm - 4:40 pm

Launch: IFQM offerings – Digital Tools (Durbar)

4:40 pm - 5:20 pm

Fireside Chat: Steering India's MSMEs into Global Supply Chain (Durbar)

MSMEs' role as significant players for strengthening the foundations of Indian Economy

The Policies, Approaches and Systems that can reinforce and leverage the best from India's MSME segments

Mr. L. Krishnan, MD, TaeguTec India

Ms. Ashu Suyash, Independent Director, Hindustan Unilever Ltd.

Mr. Oezmeral Hueseyin, Executive Vice President Manufacturing & Quality, Bosch India

Mr. Sandeep Maini, Chairman, Maini Group

Speaker Moderator: Dr. Jairam Varadaraj, MD, ELGI Equipments Limited

5:20 pm - 6:00 pm

Fireside Chat: People - The Ultimate Drivers of Quality, Innovation and Excellence (Durbar)

Drawing the best out of India's talent pool and demographic dividend

The cultures, methods, and mindsets that can leverage the best from India's people for sustained success and competitive advantage

Ms. Hema Ravichandar, Independent Director, Indian Hotels, Trent and Bosch

Mr. Siddharth Mittal, MD and CEO, Biocon

Mr. Rakesh Verma, COO, Karmayogi Bharat

Speaker Moderator: Mr. Sonny Iqbal, Partner, Egon Zehnder

6:00 pm - 6:15 pm

Launch: IFQM Quality Excellence Prize

6:15 pm – 7.30 pm: Networking Break

6.45pm – 7.15 pm

J3 - Pursuit of Beauty – The Path to Excellence (Jehangir)

Mr. Harald Kroeger, Board member & President Automotive, SiMa.ai

7:30 pm – 8.15 pm

Thematic Dance Performance on "Quality in Indian Culture" (Durbar)

Abhinava Dance Company

8.15 pm – 10.00 pm

Dinner at Durbar

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Day 2 - 19th Sept 2025, Friday, Durbar and Jehangir

9:00 am - 9:05 am

Film - Recap of Day 1 (Durbar)

Snippets of day 1 shown through an AV

9:05 am - 10:05 am

Panel Discussion: How does India ramp up to World Class Quality? (Durbar)

Drawing upon global learnings from American, European and Chinese economies

Adopting best practices from across the Globe, where successes have been demonstrated in creating globally competitive industries.

Mr. Frank Sieren, China Bureau Chief, Wirtschafts Woche

Mr. Srikanth Padmanabhan, Independent Director, IFQM

Mr. Harald Kroeger, Board member & President Automotive, SiMa.ai

Speaker Moderator: Mr. Soumitra Bhattacharya, CEO & Director, IFQM

10:05 am - 11:00 am

Panel Discussion: Total Quality - Lessons for Business from the disciplines of Fine Arts (Durbar)

Learning from the fields of Fine Arts

How business can be culturally aware, structurally sound, creatively agile, and harmoniously tuned into the world around

Ms. Vinita Bali, Non-Executive Director, Syngene International

Ms. Swati Munjal, President, BML Munjal University

Mr. Bhaskar Bhat, Former MD of Titan Company Ltd and Former Member, Board of Tata Sons Pvt Ltd

Speaker Moderator: Mr. Aroon Raman, MD, Telos Investments & Technologies

Concurrent Panel Discussion: 10:05 am - 11:00 am

J4 - Transforming MSME sector through Quality, Innovation and Excellence (Jehangir)

Total Quality centered Assessments, targeted Counselling and integrated Learning Solutions can drive sustainable performance improvement

Ms. Tracy J Daly, Vice President, Supplier Quality, Boeing Commercial Airplanes

Mr. Madhav Dusane, Head Supply Chain, Bosch Ltd

Mr. R Anandakrishnan, President & Group HR, TVS Motor Co.

Mr. Ponraj Pandian, Head of Materials and Project Purchasing, ZF CVS

Speaker Moderator: Mr. Peeyush Gupta, VP, TQM, GSP and Supply Chain, Tata Steel

11:00 am - 11:30 am: Networking Break

11:30 am - 12:25 pm

Sector Panel Discussion: Electronics and Semiconductors – What does it take to succeed globally? (Durbar)

Exploring the strategies, capabilities, and collaborations India needs, to build a globally competitive electronics and semiconductor ecosystem

Actionable insights, policy recommendations, and collaboration opportunities to accelerate India's global competitiveness in electronics and semiconductors - building depth and scale

Ms. Jaya Jagadish, Country Head and SVP, AMD India

Mr. Dominic David, President, KLA India Operations

Mr. Amitesh Kumar Sinha, CEO, India Semiconductor Mission (ISM)

Mr. Santhosh Kumar, MD, Texas Instruments India

Speaker Moderator: Mr. Srinivas Satya, President, Components Business and Supply Chain, Tata Electronics

Concurrent Panel Discussion: 11:30 am - 12:25 pm

J5 - Sector Panel Discussion: Pharma and Health Sciences - Going up the Pharma Value Chain (Jehangir)

Exploring strategies and innovation to elevate India's position in the global pharma value chain and enhance its health sciences ecosystem

Actionable insights and collaborative pathways to strengthen India's capabilities and competitiveness across the pharma value chain

Mr. Rahul Awasthi, Global Head of Operations, Management Team, Sun Pharma

Mr. Sanjeev Asgekar, Chief of Quality, Cipla

Mr. Murali Ramachandra, CEO, Aurigene Oncology

Speaker Moderator: Mr. Sudarshan Jain, Secretary General, Indian Pharmaceutical Alliance (IPA)

12:25 pm - 1:20 pm

Sector Panel Discussion: Health and Hospitals: Developing India by improving access to quality healthcare and superior infrastructure (Durbar)

Securing the well-being of India's citizens towards accomplishing India's global stature as a forward-looking, inclusive nation.

Directions for expanding access to quality healthcare and investing in superior medical infrastructure

Dr. S. Raja Sabapathy, Chairman, Division of Plastic Surgery, Hand Surgery, Reconstructive Microsurgery and Burns, Ganga Hospital

Dr. R.V. Ramani, Founder and Managing Trustee, Sankara Eye Foundation

Dr. S. Rajasekaran, Chairman, Dept. of Orthopedics, Trauma and Spine Surgery, Ganga Hospital

Dr. Devi Shetty, Chairman & Founder, Narayana Health

Speaker Moderator: Mr. Girish Krishnamurthy, CEO and MD, Tata MD.

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Concurrent Panel Discussion: 12:25 pm - 1:20 pm

J6 - Engagement: Learnings from Dr. Kano - Quality plus Innovation in Design and Manufacturing (Jehangir)

Products and Manufacturing Systems - Embedding Quality and Innovation at each step

For a deeper understanding of drivers of quality and innovation including design thinking for reinforcing an overall Quality driven Culture

Dr. Noriaki Kano, Professor Emeritus of the Tokyo University of Science

Introduction by Mr. Sanjeev Singh, Head, Tata Business Excellence Group

1:30 pm - 2:30 pm: Lunch

2.30 pm – 2.40 pm

A Message from JUSE (Durbar)

Mr. Masato Onodera, Managing Director, JUSE

2:45 pm - 3:30 pm

Fireside: Crisis as a catalyst for National resurgence (Durbar)

Learnings from national level implementation of excellence frameworks

The need to recognise the invisible “burning platform” and prepare to mitigate the impact

Mr. Al Faber, CEO Emeritus, Baldrige Foundation, Interim CEO and Board Member, CAHME (virtual)

Mr. Sunil Sinha, Founder & CEO – Ignite Excellence DMCC

Speaker Moderator: Mr. Soumitra Bhattacharya, CEO and Director, IFQM

Concurrent Roundtable: 2:45 pm - 3:30 pm

J7 - Actions to integrate Academia - Industry ways of work (Jehangir)

Actions that bring the Industry and the Academia closer to solving real world problems

Finding platforms, programs, and resources to harmonise Industry-Academia connect

Moderator: Mr. Neeraj Sagar, Founder & CEO, WisdomCircle

3.30 pm – 4.00 pm: Networking Break

4:00 pm - 4:10 pm

A Report from the Jehangir Hall (Durbar)

Mr. Neeraj Sagar, Founder & CEO, WisdomCircle

4:10 pm - 4:30 pm

Symposium Takeaways (Durbar)

Translating insights to roadmaps

Mr. TV Narendran, CEO & MD, Tata Steel

Mr. Soumitra Bhattacharya, CEO & Director, IFQM

4:30 pm - 4:40 pm

Closing Remarks

Mr. Vivek Chaand Sehgal, Chairman and Co-Founder, Motherson Group

4.40 pm – 4.50 pm

Vote of Thanks (Durbar)

Master of Ceremonies

5 pm: End of Symposium



Indian Foundation For
Quality Management